



# Integrating Yeastar S-Series VoIP PBX with OutCALL

Version 1.0

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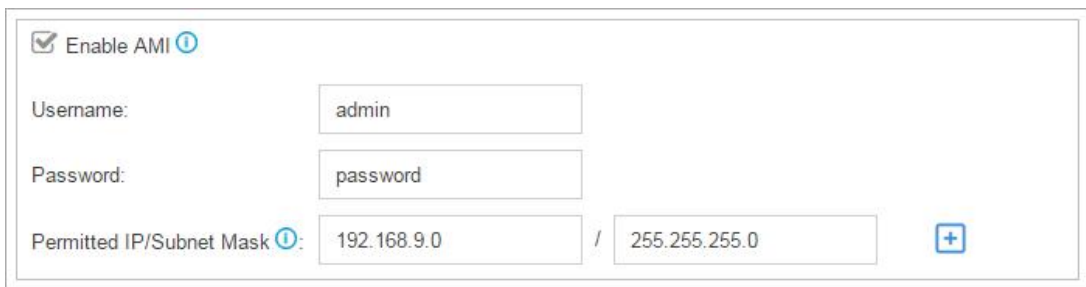
## Introduction

OutCALL is an application designed for integration with Microsoft Outlook while placing and receiving phone calls. The application includes: Outlook contacts integration, incoming calls pop-up window notification. [Download OutCALL here.](#)

This guide introduces how to integrate Yeastar S-Series IPPBX and OutCALL to achieve making outgoing calls from OutCALL and receiving calls on OutCALL.


## Step 1. Enable AMI on Yeastar S-Series IPPBX

1. Log in S-Series IPPBX web interface, navigate to **Settings > System > Security > Service**, enable AMI feature.
2. Specify the AMI username and password according to your needs. Here we set the username and password as below:
  - **Username:** admin
  - **Password:** password
3. Add a permitted IP/submit mask that will be allowed to access S-Series IPPBX via AMI.



The screenshot shows the 'Enable AMI' configuration page. At the top, there is a checked checkbox labeled 'Enable AMI' with a help icon. Below this, there are three input fields: 'Username' with the value 'admin', 'Password' with the value 'password', and 'Permitted IP/Subnet Mask' with the value '192.168.9.0 / 255.255.255.0'. A plus sign icon is visible to the right of the IP/Subnet Mask field.

## Step 2. Configure OutCALL application

1. Launch Outcall, right click  at the bottom right corner of your desktop, go to **Settings > Server**, configure the server settings.

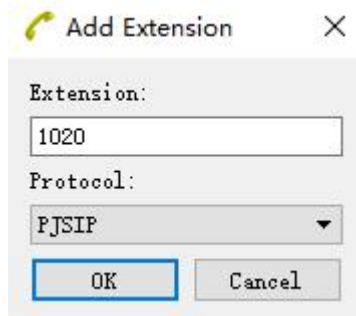


The screenshot shows the 'OutCALL - Settings' window with the 'Server' tab selected. The 'Server Settings' section contains the following fields:

- Server: 192.168.9.144
- Username: admin
- Password: (masked with 10 dots)
- Port: 5038

- **Server:** IP of Yeastar S-Series IPPBX
- **Username:** enter the username of AMI
- **Password:** enter the password of AMI
- **Port:** 5038

2. Go to **Settings > Extensions**, click **Add**, and configure the extension, then click **OK**.



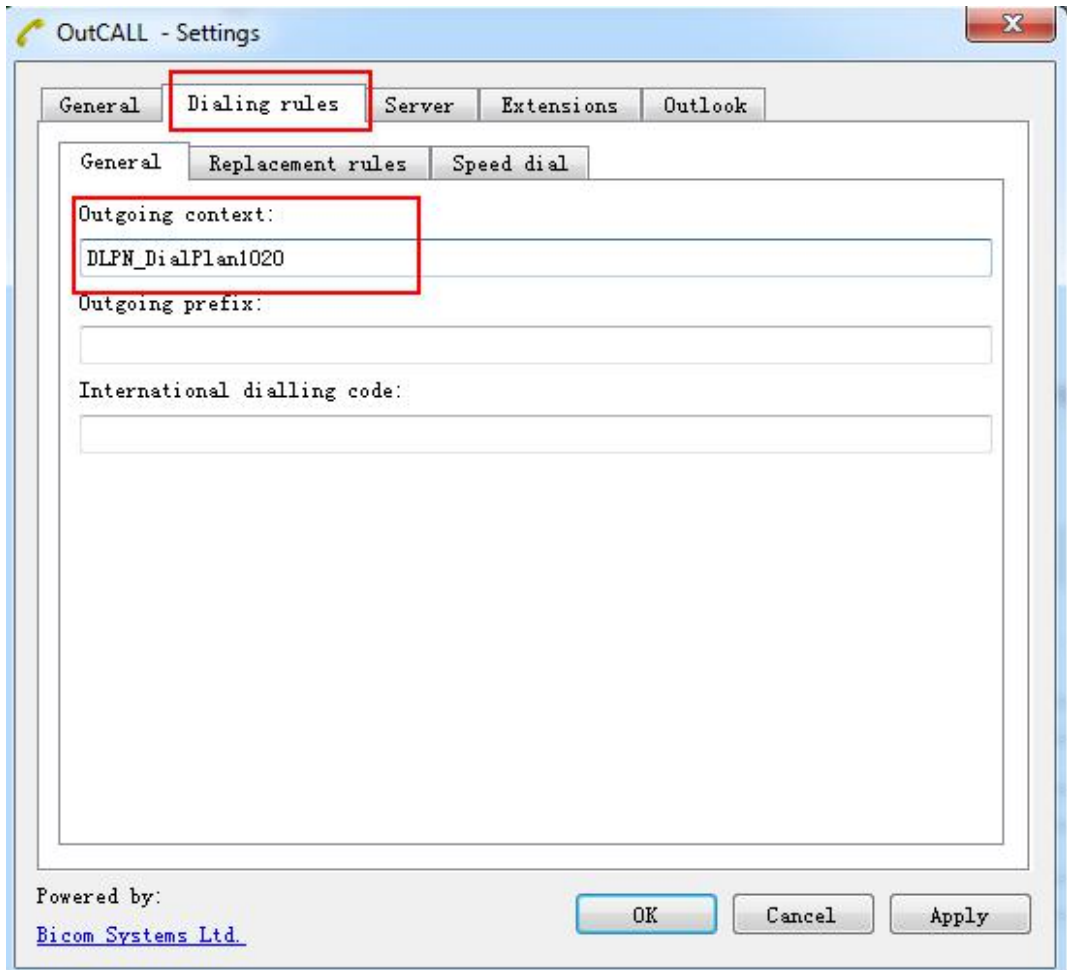
The screenshot shows the 'Add Extension' dialog box with the following fields:


- Extension: 1020
- Protocol: PJSIP (selected from a dropdown menu)

Buttons: OK, Cancel

- **Extension:** enter an extension number of Yeastar S-Series IPPBX.
- **Protocol:** choose PJSIP.

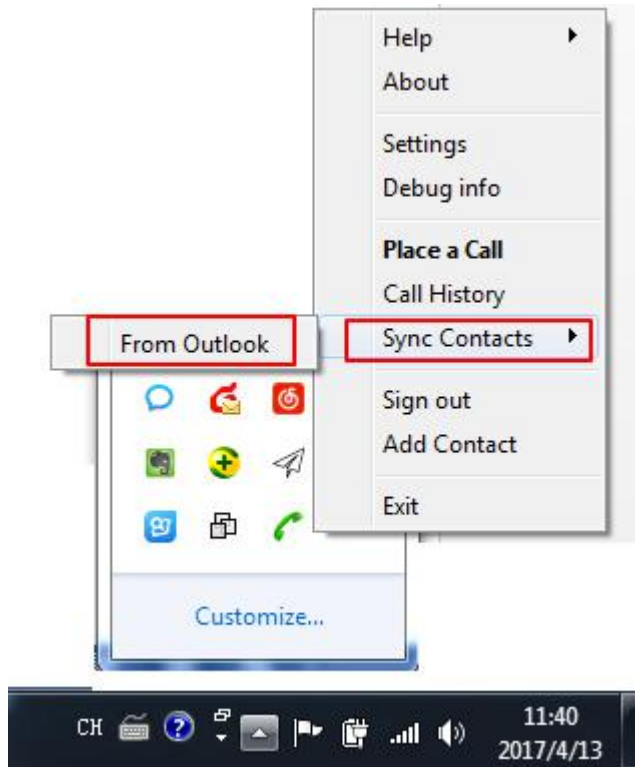
3. Go to **Settings > Dialing rules > General**, set the **Outgoing context**. The format of **Outgoing context** is DLPN\_DialPlanXXXX, XXXX means extension number.



4. Click **OK** and **Apply**. If the OutCALL is successfully connected to Yeastar S-Series IPPBX, the icon status will turn to .

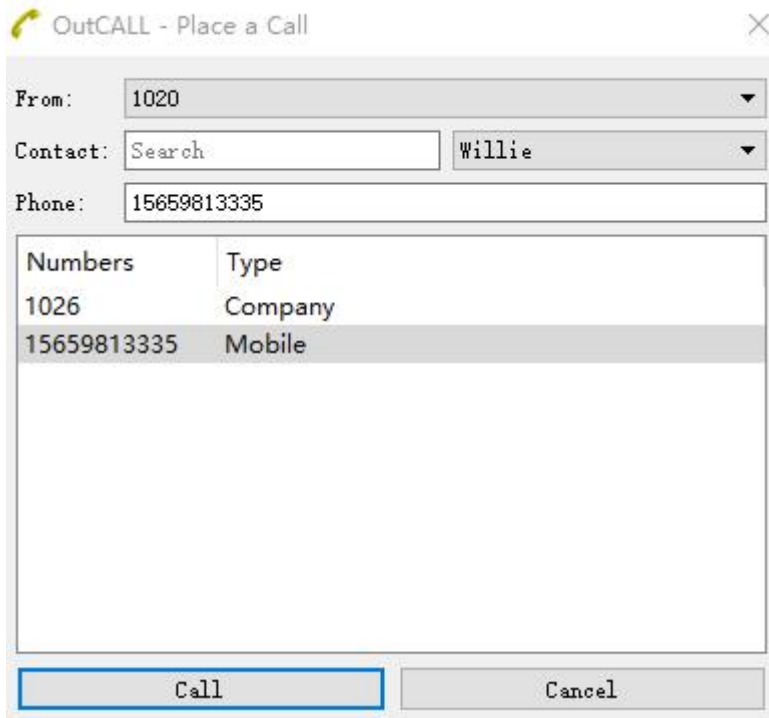
### Step 3. Synchronize contacts from outlook

Right click , then click **Sync Contacts > From Outlook**, OutCall will synchronize contacts from outlook.

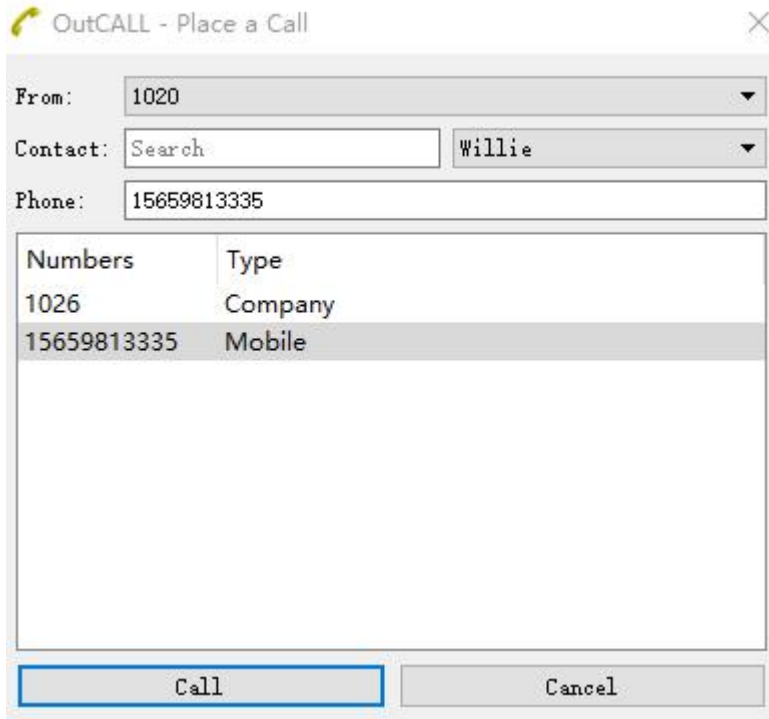


## Step 4. Test Calls on OutCALL

1. Launch OutCALL, the following figure will appear. You can type phone number in the **Phone** field or choose a contact number, click **Call** to call the number.



2. Your extension 1020 will first ring, pick up the call and the call will be established between extension 1020 and the destination number.



OutCALL - Place a Call

From: 1020

Contact: Search Willie

Phone: 15659813335

Numbers	Type
1026	Company
15659813335	Mobile

Call Cancel

3. If you there is a call reaches extension 1020, you will see a pop-up window on OutCALL as below.

