Integrating Yeastar S-Series VoIP PBX with OutCALL

Version 1.0

Date: April 12, 2017

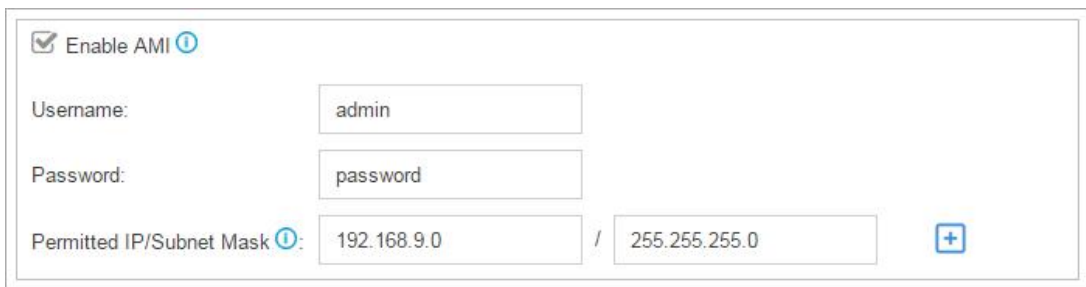**Yeastar Information Technology Co. Ltd.**

Introduction

OutCALL is an application designed for integration with Microsoft Outlook while placing and receiving phone calls. The application includes: Outlook contacts integration, incoming calls pop-up window notification. Download OutCALL here.

This guide introduces how to integrate Yeastar S-Series IPPBX and OutCALL to achieve making outgoing calls from OutCALL and receiving calls on OutCALL.

Step 1. Enable AMI on Yeastar S-Series IPPBX

1. Log in S-Series IPPBX web interface, navigate to **Settings > System > Security > Service**, enable AMI feature.
2. Specify the AMI username and password according to your needs. Here we set the username and password as below:
   - **Username**: admin
   - **Password**: password
3. Add a permitted IP/submit mask that will be allowed to access S-Series IPPBX via AMI.

Step 2. Configure OutCALL application

1. Launch Outcall, right click 📞 at the bottom right corner of your desktop, go to **Settings > Server**, configure the server settings.
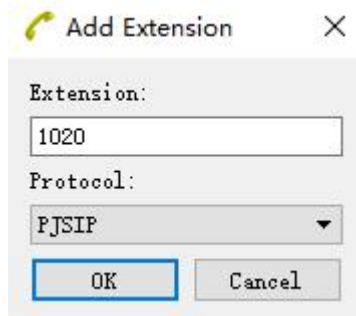
- **Server:** IP of Yeastar S-Series IPPBX
- **Username:** enter the username of AMI
- **Password:** enter the password of AMI
- **Port:** 5038

2. Go to **Settings > Extensions**, click **Add**, and configure the extension, then click **OK**.
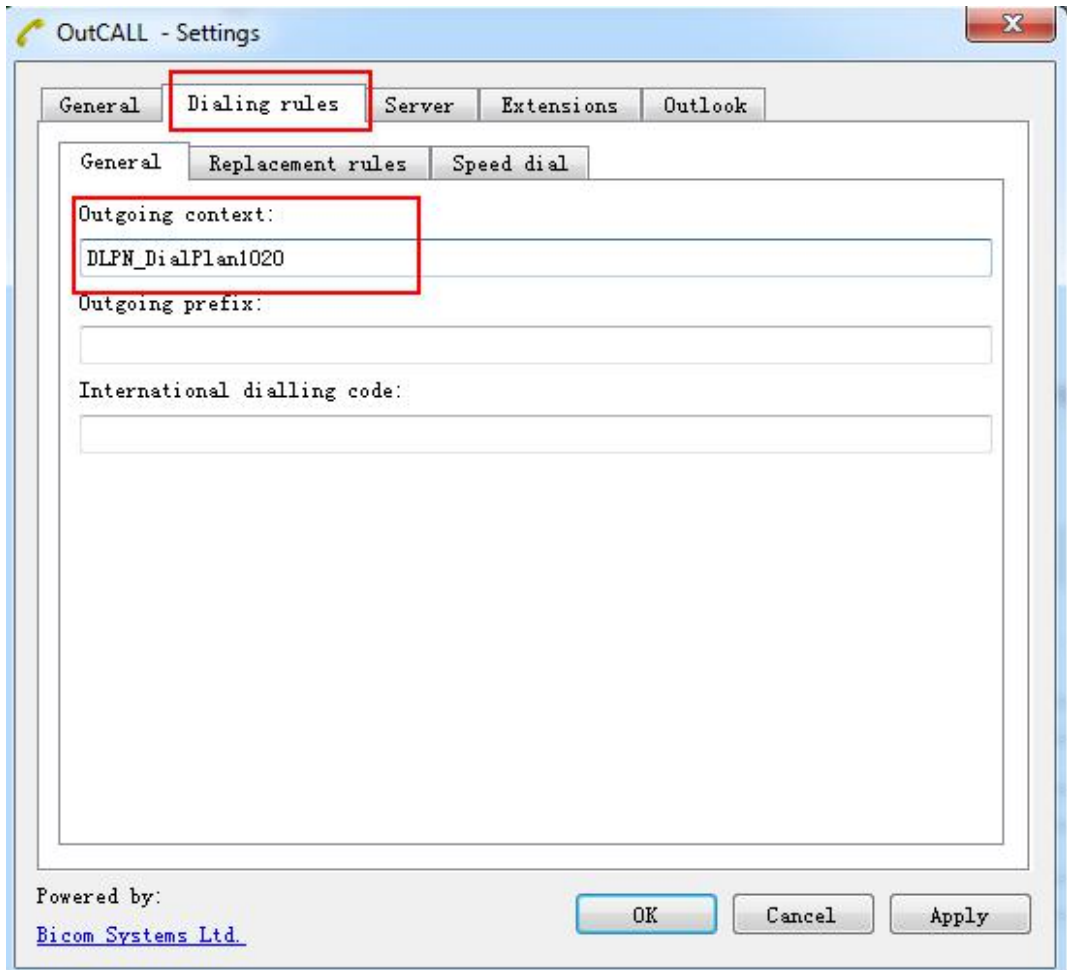

- **Extension**: enter am extension number of Yeastar S-Series IPPBX.
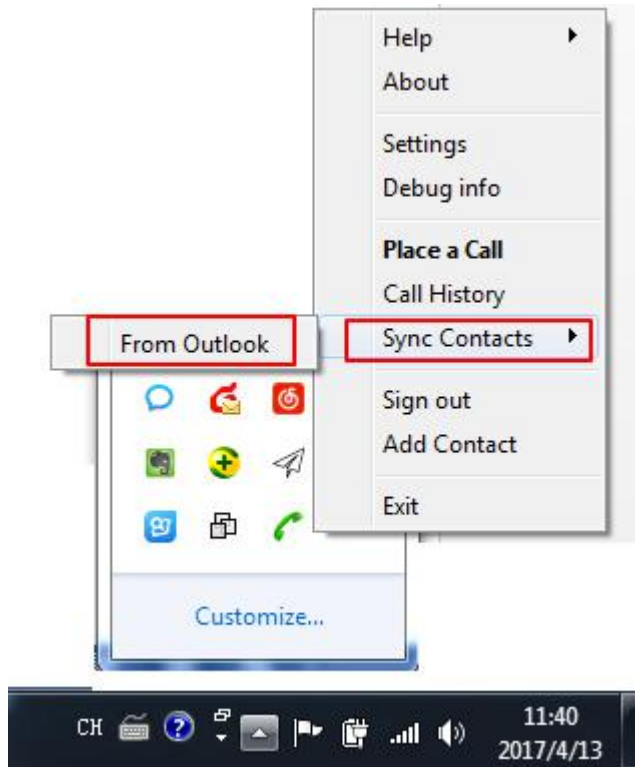- **Protocol**: choose PJSIP.

3. Go to **Settings > Dialing rules > General**, set the **Outgoing context**. The format of **Outgoing context** is DLPN_DialPlanXXXX, XXXX means extension number.

4. Click **OK** and **Apply**. If the OutCALL is successfully connected to Yeastar S-Series IPPBX, the icon status will turn to .
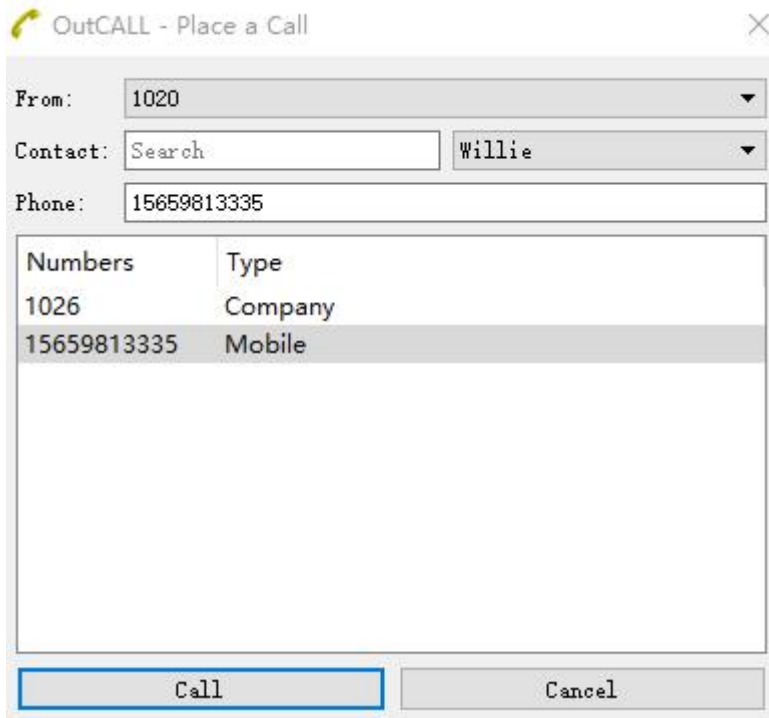
Step 3. Synchronize contacts from outlook

Right click , then click **Sync Contacts > From Outlook**, OutCall will synchronize contacts from outlook.
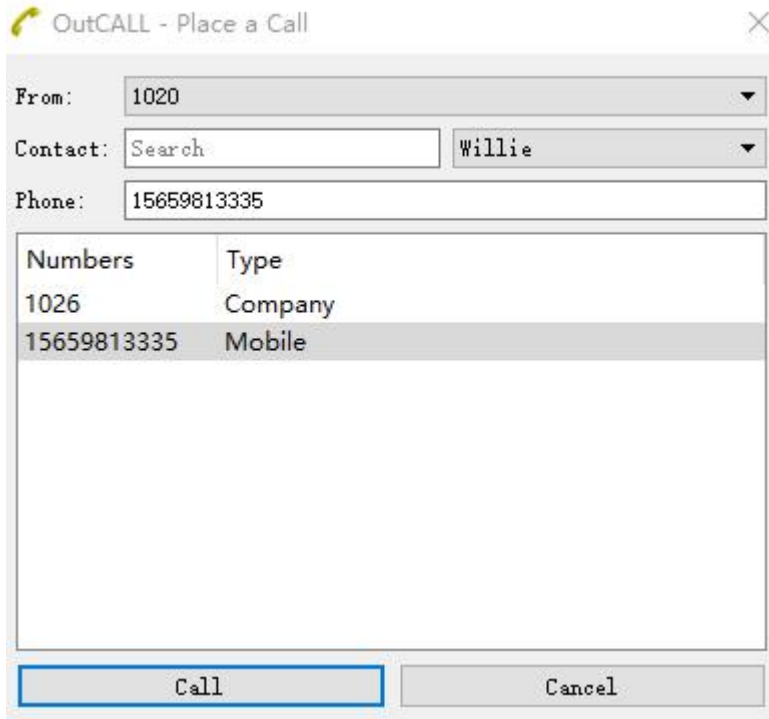
Step 4. Test Calls on OutCALL

1. Launch OutCALL, the following figure will appear. You can type phone number in the **Phone** field or choose a contact number, click **Call** to call the number.

2. Your extension 1020 will first ring, pick up the call and the call will be established between extension 1020 and the destination number.

3. If you there is a call reaches extension 1020, you will see a pop-up window on OutCALL as below.